

## IMPORTANT PRODUCT INFORMATION

### FormaHoof Advanced Polymer – Storage and Usage Tips

The correct storage and working temperature for Polymers such as the FormaHoof Advanced Polymer is essential to achieve a successful application.

Please ensure that the product is stored only in the original tubes and in a controlled environment, until use. **Avoid direct sunlight, overheating, or frost, as this will damage the product. The same applies for storage of any kind: do not store the Polymer in overheated sheds or cars (summer) or unheated frosty conditions (winter).**



FormaHoof Advanced Polymer is a Polyurethane and specially designed to ensure the horse's comfort during the application process and to provide an excellent durability.

As stated on the tubes, the ideal storage and working temperature for the materials is **12-26 degrees Celsius (55-78 Fahrenheit)**. This can be reduced slightly for foal applications or very sore horses (eg. those with severe laminitis or abscesses).

Product stored outside this temperature range may affect your curing temperature but can also damage the Polyurethane and cause application failure. Extreme heat or frost can lead to tubes imploding or exploding.

Simple rules for hot summer months:

- Use a cooling box when travelling to a horse
- Use ice packs in the box to cool down the box temperature
- Avoid direct contact with the ice pack and the tubes. A great option is to use the carton box your product is delivered in and place this in a cooler with ice packs. You are then ready to go.

Simple rules for cold winter months:

The same box functions in winters with a hot water bottle (for temperatures around zero degrees Celsius)

- Advanced setups with electric temperature checks can be beneficial for those living in extreme conditions.

All handling information, including first-aid, fire hazard measures, etc. can be taken from the backside of the product label or the MSDS.

Please contact [customercare@FormaHoof.com](mailto:customercare@FormaHoof.com), if you have further questions.



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#### Applicator Gun and Tube adjustments

It has been brought to our attention that due to occasional rough handling of our polymer tubes during the shipment caused uneven settings in the tubes that have been delivered to customers. Consequently, we are requesting that you check your AP tubes before commencing a FormaHoof application.

This does not mean that the polymer is damaged in any way and we encourage applicators to please perform the following steps to troubleshoot uneven plungers of FormaHoof Advanced Polymer, to ensure a quality application:

1. Purging is key to eliminating this problem. This needs to be done before the mixing tip is put on. Purging ensures that any settling and differential air pressure that has occurred during transportation is rebalanced and that the tubes are even. Please rest assured that the AP tubes are filled perfectly before they leave our facility.
2. Another key element is the applicator gun. There is an adjusting screw on the back of the gun on each piston. If one is longer than the other, the pistons can come off, so please ensure that they are even.

If you have experienced any changes in polymer quality, it is most likely as a result of this problem.

The above steps should prevent any quality issues in future applications.

For further questions, please contact [customer@FormaHoof.com](mailto:customer@FormaHoof.com)

